

# city college news



**A TASTY WELCOME TO HOSPITALITY & TOURISM STUDENTS:**  
Faculty and staff from Hospitality & Tourism hosted an orientation BBQ for almost 400 new students on August 29. Top photo (from left): Barbara Dunlop, Dennis Lawson, Eva Blum, David Wolfman, Tim Henshaw, Susan Goodman and Scott Robbins helped serve up a feast!

## First of three new Tutoring & Learning Centres opens



GBC student tutor Carolyn Henderson and Bin Wei, a student in the Business Accounting program, use the TLC on the St. James Campus.

The new Tutoring and Learning Centre (TLC) in Room 430A at 200 King Street East is now open for business.

The St. James Campus TLC held an Open House on September 17 and more than 80 people stopped in to look around, says Kay Oxford, Coordinator, Special Projects. The facilities include comput-

ers for computer-based learning and space for one-to-one peer and faculty tutoring.

The St. James TLC is just one of three new TLCs at The City College. The Nightingale facility, located in Room 210, should open later this month. The Casa Loma TLC, which will be located in Room C503, is scheduled to open in October.

## Don't miss the bus!

You've seen the posters advertising bus tours. Seats are filling up quickly. Here's a glimpse of what you'll see and learn ...

**Georgian College, Barrie (October 22)** - see their Centre of Excellence in the Automotive Sector, course-based registration system, and the HR practices of one of Canada's Top 100 employers

**Niagara College, Niagara Falls (October 23)** - see their Virtual Reality Lab, new

Glendale Campus, program innovations in Hospitality, Dental Hygiene and Microelectronics, and enjoy a wine tour

**Monroe Community College, Rochester, NY (October 23 & 24 - overnight trip)** - see a wide range of Student Success programs, and innovations in Nursing, Graphic Arts and Computer Technology at this League for Innovations College

**Seneca College, Scarborough (October 25)** - see innovations in space planning, Open Access Learning, and how they have built a partnership with York University

Choose the tour that interests you and speak to your manager to get yourself on the bus! Watch for the bus tours brochure, coming soon.

This is a wonderful opportunity for all City College staff to learn from other colleges' best practices at work as we implement Vision 2003.

## 'VISION 2003' CALENDAR ...

**October 3, 2001**  
**"Success in the City"** at the Isabel Bader Theatre, 5 to 7 pm

**October 22 to 25, 2001**  
**"On the Road to Excellence" bus tours**  
Speak to your manager

**March 1, 2002**  
**"Ramping Up for Success"**

# New Human Rights Officer came to The City College "looking for a new challenge"

In her position as the new Human Rights Officer, Dale Hall can draw from a wide range of experiences, from growing up poor in small-town Ontario to working on a United Way campaign.

Hall says that working with Toronto's United Way for seven months last year taught her a lot about the needs of the city and she sees some of the same needs reflected back in the City College community. "Many students have similar needs when it comes to daycare, financial need and time management." Hall is just one resource for dealing with these needs.

Hall was born, the youngest of four children, in Lindsay, Ontario, near Peterborough. She lived in nearby Bobcaygeon until she went off to study sociology at Trent University. Degree in hand, Hall then enrolled in the



Master's program at York University. "My thesis compared waitress' experiences at a family-owned restaurant and a large, corporate-style hotel." It was while in Toronto that Hall took a part-time summer job at York University's Human Rights Centre. "And I never left," she says.

Hall spent the next 13 years at York University and watched the Human Rights office grow. "When I started

at York, all we had was a tiny office, one full-time and one part-time employee. By the time I left, we had five full-time staff." She left York to join The City College because she was "looking for a new challenge". "I also like the fact that the College is in the middle of the city," she says.

One of her goals while at George Brown College is to give the Human Rights Office a higher profile throughout the College. She realizes that having three separate campuses makes this a challenge in itself. "But we had the Glendon and Keele campuses at York, too, so I have experience with that."

Ultimately, Hall is working toward knitting human rights into the very fabric of life at The City College. "If I could do anything, I'd make it so that human rights issues are at the forefront of the entire

College," she says. "So that we're not just holding celebrations on special days. I know this will take time. People will have to learn not only to trust me but to trust in the office. It's a little like living in a small town. Knowledge will spread by word of mouth."

She is also continuing initiatives that began with the Diversity Survey. In addition to encouraging people to make confidential appointments with Dr. Bobby Siu, soon Hall and the College's Diversity and Equity Committee will be inviting people to attend focus groups to talk about the survey results and set a course for future initiatives, "to determine where we should be".

When she is not working, Hall likes to spend time with her partner, and their five-year-old daughter.

## BCA welcomes students with rooftop music and BBQ

Business and Creative Arts held their own orientation party for St. James Business and Graphics students on the rooftop patio at 200 King Street East on September 5.

More than 500 new students, faculty and support staff

enjoyed a BBQ lunch and live entertainment with the rock bands 'Lovejoy' and 'More Plastic'. College representatives from organizations including the Business Students Association and Athletics also took part.



Left photo: A group of St. James Graphics and Business students take it easy on the rooftop. In addition to staff and faculty, industry representatives from organizations including Certified General Accountants - Ontario and The Design Exchange were there, too. Top photo (from left): New students Peter Neidhardt, Chantelle Wormsley and Sherry-Ann Elcock enjoying their afternoon.



The City College has a long history of involvement in and around Bosnia dating back to an initial leadership development project in 1997. The current CIDA-funded program, to train Family Medicine nurses, is the College's fourth initiative in the area. This project started in January 2000 and ends this December.

Mandy Bonisteel, coordinator of the Assaulted Women & Children Counsellor/ Advocate Program first worked in Bosnian/ Herzegovina in 1997/98, with Lynne Brennan from the Community Worker Program. She returned in 1998 to meet with the group from Queen's University and in 1999 to plan a project in Kosova. Since then, she has been back to the area 12 times, living there for four months last fall.

Bonisteel and Brennan are not the only College staff to visit the region. Michael Cooke, VP Academic Excellence, was also involved in the early projects. Lynn Wilson and Zeanat Jamnhammed trained Early Childhood Education workers and Sandy Fishleigh joined Bonisteel to work with women in Kosova. Nursing faculty Terri Dixon, Marilyn Grant, Delynn Struyk and Jayne Dabbs have joined nurse training team and Leo Spindel offered instructional training to nursing teachers.

The group has faced many challenges working in the region. The first is geographical -- they trained nurses in 11 Family Medicine Centers developed by Queen's University. These are located in five different areas of the country and fall under the jurisdiction of six Ministries of Health.

The group also upgrades curriculum and delivers instructional methodology

## City College staff helps train Family Medicine nurses in Bosnian centres

training in eight general nursing programs located in those five areas, falling under the jurisdiction of six Ministries of Education. "So ensuring communication to and between 12 different government offices has been a challenge," Bonisteel says.

Language is another challenge. "Our translators work closely with project members and are familiar with the materials and concepts," said Bonisteel. There are few Bosnian language nursing texts so George Brown College has produced nursing text materials and accompanying lesson plans for the teachers. These have been translated into Croatian, Bosnian and Serbian Cyrillic.

Bosnian medical care comes from a highly centralized, hierarchical, and specialist-physician dominated tradition. "The role of the nurse in delivering resource-efficient and competent health care to patients and their fam-

ilies, including health promotion and disease preventive activities has been highly under utilised," Bonisteel said.

BiH Nursing programs are primarily taught by physicians. BiH secondary nursing schools involved in the project are striving to incorporate applied learning models, and are shifting the teaching responsibilities from physicians to nurse educators. They also plan to develop university-level nursing programs.

George Brown College has had considerable impact on nursing in BiH. For example, the team has helped the General Nursing programs in the eight secondary schools to upgrade their curriculum using the materials developed for the nurses working in Family Medicine Centers. "We used an inventory of skills and knowledge representative of the scope of practice for nurses working in family medicine in North

America and Western Europe as well as an inventory of current instructional methodologies to develop our needs assessment tools," Bonisteel says. "We then developed training based on the identified learning gaps. The final training includes: fundamentals of nursing practice, professional development, human growth and development, and health promotion through the lifespan."

For many staff and students, the College's involvement in these projects has been enriching, says Cooke. "Through them, our grasp of the world is wider, deeper, subtler," he says. "Our friends in Bosnia have taught us about courage and grace, about hope and determination."

And what lies ahead? "There are 14 schools who were not part of this project and we hope to introduce the materials to them next year," says Bonisteel.



The May 2001 graduates of The College's Family Medicine Nurse Program in Bosnia. Nurses from Tuzla and Gornja Tuzla completed 270 hours of combined classroom instruction and clinical supervision. (Standing, from left to right): Begzada Čomerović, Suada Hadžić, Spomenka Omanović, Jasen Žigic, Hidajeta Šinanović, Tonka Banović, and Mandy Bonisteel. (Standing in front of Mandy): Faketa Hadžiomeragić, and Sena Sivić. (Seated, left to right): Amela Ramić, Ružica Grgić, and Sabina Mežanović.

# 'Rock the Block' 2001

The City College Student Association hosted a rousing 'Rock the Block 2001' on the Casa Loma Campus on September 7.

From 10 am to 4 pm on a steamy Friday, faculty, staff and students were treated to games, BBQ food, drinks and live music with emerging

Hip-Hop artist 'Thrust' and local Rock/ Groove band 'Nine Mile'.

Throughout the day, buses picked up people from the other two campuses to take them to the party. Student Association President Kevin King says between 2,000 and 3,000 were at the event!



Just some of the more than 2,000 staff, faculty and students who joined in the 'Rock the Block 2001' party on the Casa Loma Campus.

## Americans remembered



Some of the staff, students and faculty who took part in a moment of silence on Friday, September 14 to remember those killed in attacks on New York City, Washington, D.C. and outside Pittsburgh. That Friday was declared a national day of mourning in Canada and the U.S.

# news briefs

## Senior interpreter earns new qualification

Congratulations to Monique Bozzer, Senior Interpreter, Disability and Deaf Services Department, Student Affairs, who received her Certificate of Interpretation from the Association of Visual Language Interpreters (AVLIC) this summer.

Only 22% of interpreters in Canada have successfully achieved this standard of interpreting knowledge and ability.

## GBC hosts mental health educational forum

Redirection Through Education and Training Services at the College are hosting a half-day educational forum to recognize World Mental Health Day.

The forum, "Work and Mental Health: Solutions at Work", will be held October 10, 2001 at Metro Hall, 55 John St., Toronto. The program, which runs from 8:30 am to 1:00 pm, includes a panel discussion and keynote speaker, Dr. Gary Bond of Indiana University. Lunch is included.

Participants must pre-register. If you are interested in attending, call Carolyn Grayston at ext. 4791.

## Third year Architectural Technology student gets Future Shop 'Future Leaders' scholarship

Tiago Moura, a third year Architectural Technology student, was one of 55 students from across Canada to receive a 'Future Leaders' scholarship from Future Shop.

The award recognizes Moura's public service and commitment to learning. Recipients must be members of the Boys and Girls Clubs of Canada.

## Former Campus Manager John Mitchell dies

John Mitchell, who was a campus Bursar then a Campus Manager, died September 11, 2001. He was 79.

Mitchell joined the College in 1968 as Bursar of the Terauley Campus, a temporary GBC campus at Yonge and Queen which was torn down to build the Eaton Centre. Mitchell then worked as St. James Campus Manager from 1975 to 1987.

He is survived by his wife Christine, daughters Jan and Mary, son Bob and seven grandchildren.

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